# FREQUENTLY ASKED QUESTIONS



**Question:** What is OARRS Academy?

**Answer:** OARRS Academy is a training tool that closely mimics Ohio's prescription monitoring program, known as OARRS. It is intended to educate students in the healthcare profession on the process and value of including OARRS as part of the professional decision-making process.

---

**Question:** Does each student have their own unique account?

**Answer:** No. Students will log into the system using the user name and password provided by the schools. Anyone using the system should not change the password, as it will affect everyone using the site.

---

**Question:** I have an existing account which I use at work. Can I use that same login?

**Answer:** No. This is a training site that is seperate from OARRS. It does not contain any unique logins for individual prescribers or pharmacists. Any logins you may have on the live site will not work in this training environment.

---

**Question:** Does the training site mimic the live site used by prescribers and pharmacists?

**Answer:** The training site is a very close representation of the live site. As new features and updates are made to the active (live) OARRS system used by pharmacists and prescribers, the demonstration model or user support manual may or may not be updated concurrently. However, this should not diminish the value of the program being provided to you.

## www.oarrsacademy.ohio.gov

**Question:** What scenarios do the "test patients" represent?

**Answer:** The profiles of the pre-populated "test patients" show a variety of situations. Some have limited history. Some have overlap of drugs or early refills. Some have multiple prescribers in the same office or prescribers who are unaffiliated. Just as in real life, you will not know what the test patient's history is until you request the report and make a professional assessment of its contents.

**Question:** Can the school/student create their own "patient" profiles?

**Answer:** Yes. Faculty and students may create their own sample patients and manually add prescriptions to those patients to create different scenarios. New profiles are added under menu/data/Rx management/New Rx. Please be advised of the following:

- New "patients" must truly be "fake" patients.

- Prescriber DEA numbers will not be validated. Prescriber information must be entered using the manual submission form.

- For any drugs added to the profile, use the real NDC of the product.

**Question:** My school is not listed as having access to OARRS Academy. How do I obtain access?

**Answer:** To obtain a school-based account, please send a request to the following email address: **info@OhioPMP.gov**. The request must include contact information as well as a signed letter from the Dean or Associate Dean of the school.

PROVIDED BY:

STATE OF OHIO BOARD OF PHARMACY

To learn more, visit our website:
## www.oarrsacademy.ohio.gov

**Ohio Automated Rx Reporting System**
77 S. High Street, 17th Floor, Columbus, Ohio 43215, 614-466-4143